

SAFE TRAVEL GUIDE

PASSENGER RIGHTS AND SAFETY MEASURES ON BUSES



1 | SEAT BELTS

Seat belts in buses ensure that passengers remain securely in their seats during a collision or rollover, preventing them from being thrown around and helping to avoid serious injuries. Wearing a seat belt is not just a legal requirement; it is a life-saving safety measure.



2 | DRIVER SUPERVISION

In bus travel, the driver's attentive and rule-compliant operation of the vehicle is critical for the safety of all passengers. If a driver uses a mobile phone, smokes, or speeds while the vehicle is in motion, passengers have the right to issue a warning using polite and constructive language.



3 | BAGGAGE SAFETY

Baggage safety is as vital for security as it is for comfort. When placing carry-on luggage in overhead compartments, it is essential to ensure that items are secured so they do not move. During hard braking, sudden maneuvers, or road vibrations, improperly placed bags and packages can dislodge and cause injuries to passengers.



4 | EMERGENCY EXITS



Knowing the location of emergency exits is vital for a safe journey. Upon taking your seat, you should visually locate the nearest emergency exit. To prevent panic during an emergency, identifying the distance to the door, its direction, and any potential obstacles in advance is crucial.

5 | WAIT FOR THE FULL STOP

The "Do Not Stand Up Until the Vehicle Fully Stops" rule is one of the most frequently violated safety rules in both urban and intercity travel. Standing up to prepare your luggage while the bus is still in motion as it enters a terminal or approaches a stop carries a much higher risk than most people realize.



ARTICLE 47 - (1) In passenger transport, authorization certificate holders are required to take out the compulsory insurances specified in this Regulation to cover physical damages that may occur to passengers, drivers, and their assistants.